MyHealthPEI Resource Guide: My Settings

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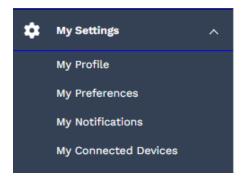
5 My Settings

On the left-hand side of your MyHealthPEI **Home** dashboard, you will see an option for **My Settings**. Beside the **My Settings**, you will see an arrow pointing down. Please click on this arrow to see what options are available to you for review.



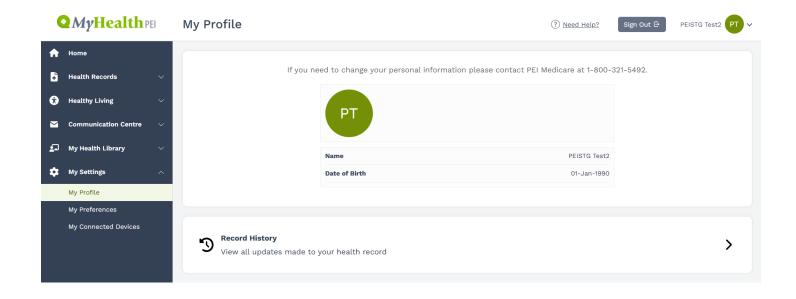
Once expanded, you will see options to access the below:

- My Profile
- My Preferences
- My Notifications
- My Connected Devices



5.1 My Profile

The **My Profile** tool allows you to see information about your profile, including full name and date of birth. If this information is incorrect, please contact the PEI Medicare Office by calling (toll-free) 1-800-321-5492.



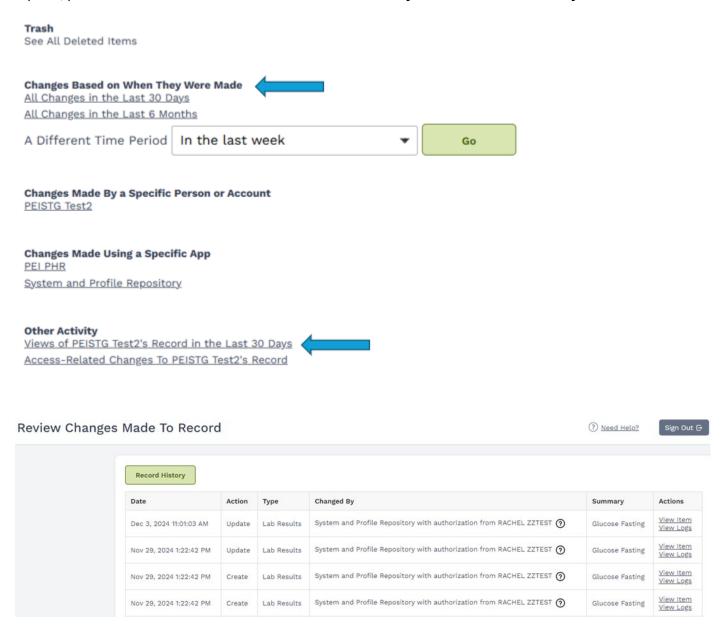
5.1.1 Record History

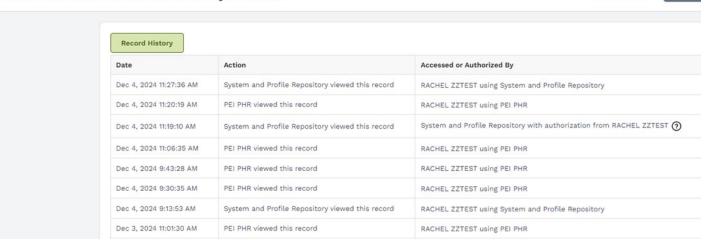
Within the **My Profile** tool you will find a section that allows you to view your **Record History.** This includes any updates made to your information (ie. addition of new self-entry data, comments, immunizations) along with a record of those few authorized individuals who have viewed your test results or reports (please see the <u>Security and Privacy FAQs</u> for more details). To view this information, click on the **Record History** button



This will bring you to a new page where you will find the various options available to you. To review any changes that were made, please see the options underneath the **Changes Based on When They Were Made** header.

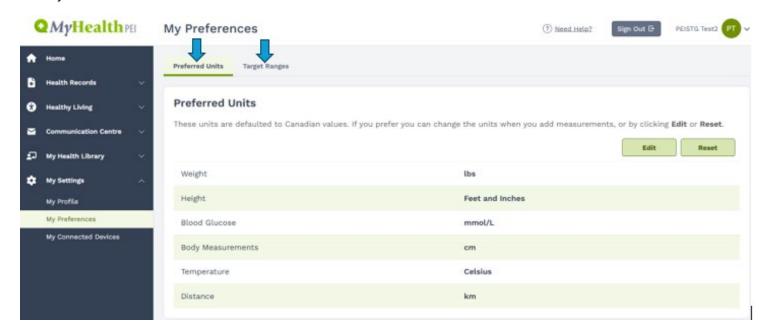
If you would like to see details on those few authorized individuals who may have viewed your test results or reports, please select **Views of Your Record in the Last 30 Days** under the **Other Activity** header.





5.2 My Preferences

The My Preferences tool allows you to edit and reset your Preferred Units or Target Ranges. You can find the Preferred Units and Targets Ranges tabs at the top of the My Preferences screen. Clicking on these tabs will allow you to move back and forth between these views.



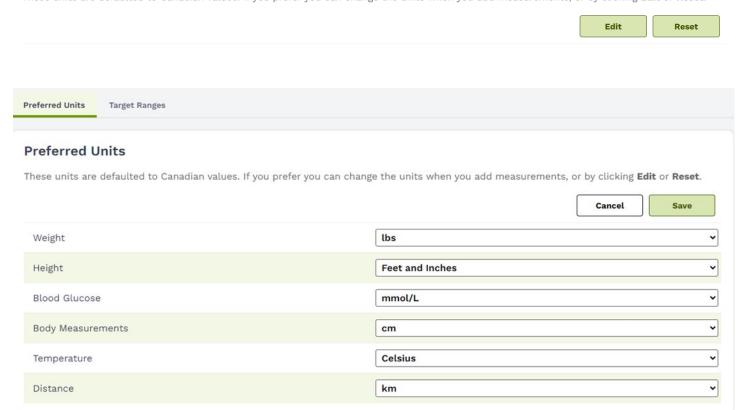
5.2.1 Preferred Units

Preferred Units allows you to customize the units of measurement displayed in the self-entry health information tools. Clicking the **Edit** button opens the **Preferred Units** summary table and allows you to adjust the units within the table using the dropdown lists.

? Need Help?

Preferred Units

These units are defaulted to Canadian values. If you prefer you can change the units when you add measurements, or by clicking Edit or Reset.



For example, if you like to look at your weight in kilograms (kg) instead of pounds (lbs) or your height in metres instead of feet and inches, those changes can be made in this section, which adjust your preferred units throughout your MyHealthPEI profile.

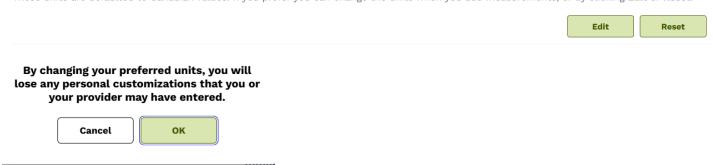
You can customize following unit options:

- Weight kg (kilograms), lbs (pounds), or lbs and oz (pounds and ounces)
- · Height meters, centimeters, feet and inches, or inches
- Blood Glucose mmol/L (millimoles per liter) or mg/dL (milligrams per decilitre)
- Body Measurements centimeters or inches
- Temperature Celsius or Fahrenheit
- Distance km (kilometers) or mi (miles)

Clicking the **Reset** button will open a warning message to confirm the action. Click **Ok** to confirm and restore the preferred units to the default settings.

Preferred Units

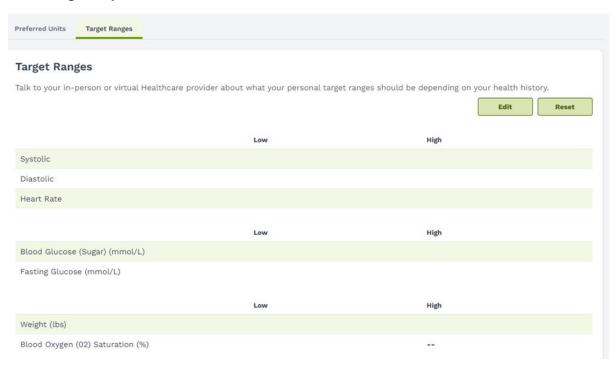
These units are defaulted to Canadian values. If you prefer you can change the units when you add measurements, or by clicking Edit or Reset.



5.2.2 Target Ranges

Target Ranges allows you to set the targets for your self-entry health information (for example, blood glucose and insulin), which will adjust your ranges throughout your MyHealthPEI profile. Please note that this will <u>not</u> adjust your lab results as the ranges for these tests are set by the lab team.

Please consult with your care provider when setting individual target ranges to make sure you are using numbers that are right for you!



Clicking the **Edit** button opens the **Target Ranges** summary table and allows you to adjust the values contained within the table.

Target Ranges

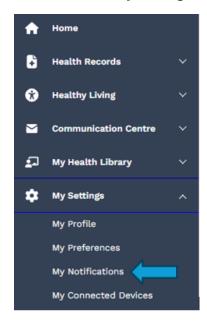
Talk to your in-person or virtual Healthcare provider about what your personal target ranges should be depending on your health history.



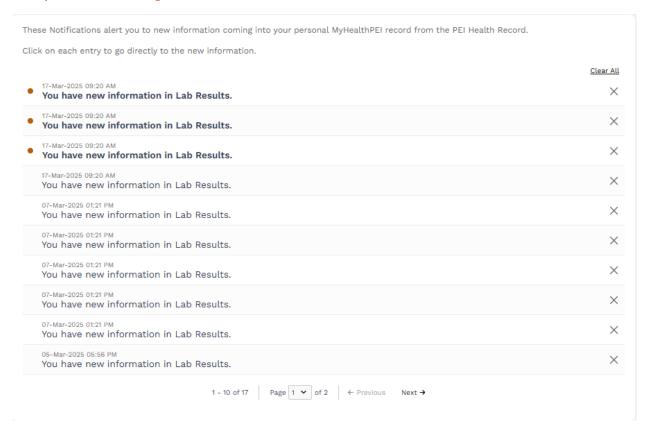
5.3 My Notifications

There are a number of ways for you to view whether new immunizations or lab results have been added since your last login.

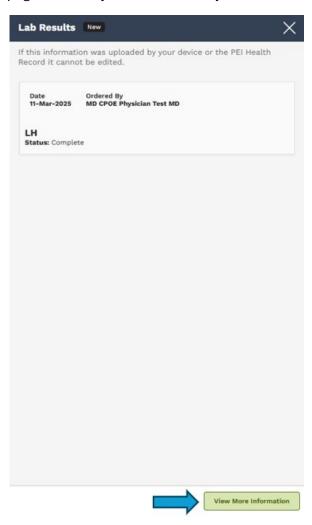
One of the ways to view if there is a new test result or immunization will be through accessing **My Notifications**, available under **My Settings** on the left-hand navigation menu within MyHealthPEI.



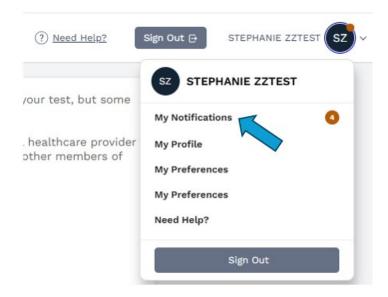
Clicking on **My Notifications** will bring you to a list of all available notifications. Any new information will appear in bold print with an orange dot on the left-hand side of the text.



When you click on one of the notifications within this list, a pop up will appear on the right-hand side of your screen with further information. On the bottom right-hand corner of this popup window, you will see a button called **View More Information**. When you click on this button, you will be taken to either the **Lab Results** or **Immunizations** pages within MyHealthPEI where you can view the full lab result or immunization details.



Should you have new information to view in **My Notifications**, you will also see an orange dot appear on your profile name on the right-hand corner of the top navigation bar. Clicking on your profile name and selecting **My Notifications** will bring you directly to the list of available and new notifications.



Another way to view if new information is available is to look at the **Immunizations** and **Lab Results** tiles on the **Home** dashboard screen. If there is a new result available, you will see a dot on the top left-hand corner of the tile, along with text reading "New Lab Test Result(s)" or "New Immunization(s)" on the bottom-centre of the tile. If there is no new information, you will not see a dot and the text "No new data available" will appear on the tile.



5.4 My Connected Devices

The My Connected Devices tool allows health information from third party fitness Initially, you will be able to connect your Garmin device to MyHealthPEI.

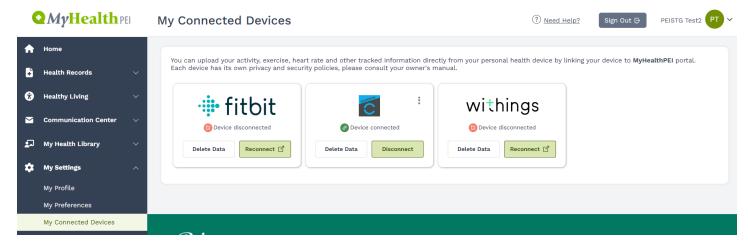
Note: We will expand the list of near future to include **Apple Health** and



you to connect and sync and health devices.

Fitbit, Withings or

compatible devices in the **Omron**.



To connect and transfer readings from your device to MyHealthPEI:

- 1. Create an online account with the brand of your device (for example, Fitbit, Garmin, Withings)
- 2. Log in to MyHealthPEI
- 3. Go to My Settings
- 4. Click My Connected Devices
- 5. Click **Connect** for the brand of your device (for example, if you have a Fitbit device, click **Connect** under the Fitbit category)
- 6. Follow the prompts for your specific device, which are outlined below

5.4.1 Connecting to and Disconnecting from Your Fitbit Device

To connect and transfer readings from your Fitbit device to MyHealthPEI:

- 1. Ensure you have an online Fitbit account created
- 2. Log in to MyHealthPEI
- 3. Go to My Settings
- 4. Click Connected Devices
- 5. Click Connect where the Fitbit box appears
- 6. Sign into your Fitbit account
- 7. Give MyHealthPEI consent to get information from your Fitbit device. Click Allow
- 8. Confirm the "data types" that you want in MyHealthPEI. Click Confirm
- 9. This will take you back to the Connected Devices page in MyHealthPEI

To sync data from your Fitbit device to MyHealthPEI:

- 1. Log in to MyHealthPEI
- 2. Go to My Settings
- 3. Click My Connected Devices
- 4. Click the 3 vertical dots in the top right corner of the Fitbit box to get to the more options menu
- 5. Click Sync Now

To **disconnect** your Fitbit device from MyHealthPEI:

- 1. Log in to your online Fitbit account
- 2. Click the gear icon to go to the Settings page
- 3. Click **Applications** from the menu on the left

- 4. Click Revoke Access
- 5. Click Confirm

If you have disconnected your Fitbit device and want to reconnect it:

- Log in to MyHealthPEI
- 2. Go to My Settings
- 3. Click Connected Devices
- 4. Click the 3 vertical dots in the top right corner of the Fitbit box to get to the more options menu
- 5. Click Re-Authorize
- 6. This will take you to log in to your online Fitbit account
- 7. Confirm the "data types" that you want to sync to MyHealthPEI. Click Allow
- 8. This will take you back to the Connected Devices page in MyHealthPEI

5.4.2 Connecting to and Disconnecting from Your Garmin Device

To connect and transfer readings from your Garmin device to MyHealthPEI:

- 1. Ensure you have an online Garmin account created
- 2. Log in to MyHealthPEI
- 3. Go to My Settings
- 4. Click My Connected Devices
- 5. Click Connect where the Garmin box appears
- 6. Sign in to your Garmin account
- 7. Confirm the data types that you want in your MyHealthPEI account. Click Save
- 8. Give MyHealthPEI consent to access information from your Garmin device. Click **Agree**. You will return to the Connected Devices page in MyHealthPEI
- 9. You will now see that your Garmin device is connected

To **sync data** from your Garmin device to your MyHealthPEI account:

- 1. Log in to MyHealthPEI
- 2. Go to My Settings
- 3. Click My Connected Devices
- 4. Click the More Options menu (3 vertical dots) in the top right corner of the Garmin box
- 5. Click Sync Now

To disconnect your Garmin device from MyHealthPEI:

- 1. Log in to your online Garmin account
- 2. Go to Account Settings
- 3. Click Account Information
- 4. Scroll down to the Applications section of the page
- 5. Click the **Disconnect** button associated with MyHealthPEI
- 6. A window will appear that confirms your wish to disconnect your Garmin device from MyHealthPEI. Click **Disconnect** if you wish to continue with this action

To **re-authorize** MyHealthPEI to receive data from your Garmin device:

- 1. Log in to MyHealthPEI
- 2. Go to My Settings

- 3. Click My Connected Devices
- 4. Click the 3 vertical dots in the top right corner of the Garmin box to get to the more options menu
- 5. Click Re-Authorize
- 6. You will be taken to the log in page of your online Garmin account. Log in to your Garmin account
- 7. Confirm the data types that you want to sync to your MyHealth Records account. Click Confirm

You will return to the Connected Devices page in MyHealthPEI.

5.4.3 Connecting to and Disconnecting from Your Withings Device

To **connect and transfer readings** from your Withings device to MyHealthPEI:

- 1. Ensure you have an online Withings account created
- 2. Log in to your MyHealthPEI account
- 3. Go to My Settings
- 4. Click Connected Devices
- 5. Click Connect where you see the Withings box
- 6. Enter your email address and password
- 7. Click Allow this app to let MyHealthPEI get information from your Withings device
- 8. Confirm the information you want in MyHealthPEI. Click Confirm
- 9. This will take you back to the Connected Devices page in MyHealthPEI

To **sync data** from your Withings account to MyHealthPEI:

- 1. Log in to your MyHealthPEI account
- 2. Go to My Settings
- 3. Click My Connected Devices
- 4. Click the 3 vertical dots in the top right corner of the Withings box to get to the more options menu
- 5. Click Sync Now

To disconnect your Withings device from MyHealthPEI:

- 1. Sign in to your Withings account
- 2. Go to your profile menu in the top right corner of the page (next to the purple icon)
- 3. Click Settings
- 4. Click the profile menu icon
- 5. Scroll down to Partners
- 6. Click MANAGE MY PARTNERS
- 7. Click Disconnection
- 8. Click the **Disconnect MyHealthPEI** button. You will get a message that tells you "The partner was disconnected"

If you have **disconnected** your Withings device and want to reauthorize MyHealthPEI to get information from your Withings device:

- 1. Log in to MyHealthPEI
- 2. Go to My Settings
- 3. Click My Connected Devices
- 4. Click the 3 vertical dots in the top right corner of the Withings box to get to the more options menu
- 5. Click Re-Authorize
- 6. This will take you to log in to your online Withings account
- 7. Click Allow this app to let MyHealthPEI get information from your Withings device

- 8. Confirm the information you want in MyHealthPEI. Click Confirm
- 9. This will take you back to the My Connected Devices page in MyHealthPEI

5.4.3 Connecting to and Disconnecting from Your Omron Device

To connect and transfer readings from your Omron device to MyHealthPEI:

- 1. Ensure you have an Omron account created
- 2. Log in to your MyHealthPEI account
- 3. Go to My Settings
- 4. Click Connected Devices
- 5. Click **Connect** where you see the Omron box
- 6. Authorize this app to let MyHealthPEI get information from your Omron device
- 7. Confirm the information you want in MyHealthPEI. Click Authorize
- 8. This will take you back to the Connected Devices page in MyHealthPEI

To sync data from your Omron account to MyHealthPEI:

- 1. Log in to your MyHealthPEI account
- 2. Go to My Settings
- 3. Click My Connected Devices
- 4. Click the 3 vertical dots in the top right corner of the Omron box to get to the more options menu
- 5. Click Sync Now

To disconnect your Omron device from MyHealthPEI:

- 1. Navigate to the My Connected Devices page within MyHealthPEI.
- 2. Click the **Disconnect** button in the Omron box.
- 3. A dialog box will appear asking you to confirm that you want to disconnect the device. Select **Disconnect**
- 4. Once disconnected, the Omron box on under **My Connected Devices** in MyHealthPEI will display a **Reconnect** or **Connect** button

If you have **disconnected** your Omron device and want to reauthorize MyHealthPEI to get information from your device:

- 10. Log in to MyHealthPEI
- 11. Go to My Settings
- 12. Click My Connected Devices
- 13. Click the 3 vertical dots in the top right corner of the Omron box to get to the more options menu
- 14. Click Re-Authorize
- 15. This will take you to log in to your online Omron account
- 16. Click Allow this app to let MyHealthPEI get information from your Omron device
- 17. Confirm the information you want in MyHealthPEI. Click Authorize
- 18. This will take you back to the My Connected Devices page in MyHealthPEI

To access further information and support with your device, please reach out to the support links listed below:

- Fitbit → https://myhelp.fitbit.com/s/support?language=en_US
- Garmin → https://support.garmin.com/en-CA/

- Nokia / Withings → https://www.nokia.com/support/
- Omron → https://omronhealthcare.com/en-ca/support